



Embrace Yoga Australia Terms & Conditions, including Cancellation Policy

Welcome to Embrace Yoga Australia (EYA) www.embraceyoga.net. By continuing to access EYA Studio or website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with the *Client Waiver & Release Form*, govern EYA's relationship with you in relation to the website and studio. The term 'you' refers to the user / client / viewer of our website and studio. EYA is owned and managed by Lauren Kelly, Principal Yoga Teacher (level 2 Hatha Yoga, Reiki 2 practitioner). EYA reserves the right to update, change or replace any part of these terms and conditions at any time. It is your responsibility to periodically check our website for changes. If you disagree with any part of these terms and conditions, please do not use this website. *N.B. the term 'class' is interchangeable with 'session' and includes other events hosted by EYA, i.e., workshops and retreats. The EYA studio address is 'Treehouse' 262 Simpsons Rd, Currumbin Waters, Qld 4223.*

Due to hygiene reasons, you are encouraged to bring your own Yoga mat and associated props to practice at EYA. This is to ensure we all have a safe and clean practice.

As parking is limited, please park as close as you can to the main house to allow for more cars to fit into the driveway. If you plan on leaving early, please be mindful of others and park in the street up on the hill before the descent down the driveway. Please do not park on the grass opposite the driveway. There is ample parking in the street (before the 'Private Access Only' sign). Access to EYA Treehouse Studio is down the right-hand-side of the main house, walk through the timber doors and down the garden path where the Indian doors will greet you.

Please arrive 5-10 minutes before the scheduled class time to avoid disruption and to ensure a prompt start. Please check-in by writing your name in the 'sign in book' before each class and please ensure your phone is on silent. EYA is not responsible for the safekeeping of your belongings.

Class sizes are capped to an intimate number to provide a more specialised service. Due to limited class sizes, **bookings** are made **online** via the EYA website and a deposit must be made upon booking. The balance must be paid before the commencement of the booked class (cash accepted).

An **online deposit** is required at the time of the booking to reserve your space in the associated class. All prices are correct at the time of online publication. Prices are subject to change without notice. EYA reserves the right to amend prices and printing errors. Prices may increase from time to time to reflect increases in cost and benefits.

The EYA **cancellation policy** is in place to ensure everyone has a chance to attend. Cancellations and rescheduling classes must be made up to 24 hours prior to the class start time (without penalty). Class cancellations must be made by contacting EYA directly via text or phone call (m: 0416005034). Cancellations will neither be accepted via email nor social media. All late cancellations will incur a lost session, however, this may be waived at EYA's discretion.

EYA does not offer refunds or credits on classes. If you fail to attend the class, your deposit will be withheld. If you cannot attend, you may transfer your ticket into another person's name by texting or calling EYA at least 12 hours before the commencement of the scheduled class.

While EYA endeavours to deliver all classes on time and as advertised, Yoga teachers and class times are subject to change without notice and EYA reserves the right to cancel classes if necessary due to lack of attendance, teacher availability, extreme weather conditions or any other reason deemed appropriate by EYA. **Classes require a minimum of 3 people before they proceed.** You will be notified by EYA should a class need to be cancelled.

By purchasing any of the services offered by EYA you agree to observe any COVID-19 restrictions or recommendations imposed by the Queensland Government and/or the Australian Government.

EYA Gift Cards / vouchers / certificates are not redeemable for cash and are valid for 6 months from the date of issue (or valid until expiry as stated on the voucher). Gift Cards are not transferable. EYA does not offer refunds, transfers, suspensions or extensions on Gift Cards for change of mind, injury, illness, change of address or any other reason. All purchases are final. EYA accepts no responsibility if a card is lost, stolen, destroyed, or used without your permission. Gift Cards may be requested for purchase via email (embraceyogaau@gmail.com) or in the studio.

By booking into a class, you automatically agree to these Terms and Conditions.

You are warmly welcomed into the EYA Tribe, where peace, tranquillity, joy and loving-kindness await.